

Information Technology (IT) & Management of Information Systems (MIS)

STARGATES' Information Technology Department provides full spectrum of IT and MIS services. Our current clientele, primarily Department of Defense (DoD) / Department of the Navy (DoN) / Defense Intelligence Agency (DIA), rely upon our expertise and superior service in eight (8) critical areas of their enterprises:

- **CYBER / IA Network & Systems Security / Certification & Accreditation (C&A):** Expert knowledge and track record implementing and maintaining DISA security standards; including daily active monitoring, monthly security scans using Retina and DISA Gold/Platinum Disk, mitigation and reporting. Nine years hands-on experience in System Security Authorization Agreement (SSAA) development, Cross-Domain Technical Advisory Board (CDTAB) & DISN Security Accreditation Working Group (DSAWG) representation, Defense Information Assurance Certification and Accreditation Process (DIACAP) and Defense Intelligence Agency (DIA) IA² ATO achievement.
- **Network and Systems Engineering:** Wide-ranging experience in WAN / MAN / LAN / Wireless solutions; including design, development, procurement, configuration and installations. We have designed several turnkey solutions currently fielded at military facilities and on mobile platforms.
- **Web Infrastructure Design, Development, Integration and Content Management:** We provide customer-driven, needs-based design, implementation and administration of corporate level web portals; from traditional websites to state of the art Microsoft® SharePoint Portals. We currently manage several portals located throughout DoD, DoN and DIA.
- **Local & Remote Systems Administration:** Expert knowledge of, and well-known experience in LAN / MAN / WAN Management, Help Desk implementation and management, METRIC tracking, reporting and customer training. We have diverse experience in both Windows ® and Unix/Linux-based systems.
- **Technology Analysis, Deficiency & Solution Identification:** Exceptionally adept at assessment of employed technology, METRIC-based analysis and discovery, deficiency identification and recommendations for technology insertion to enhance business operations.
- **Process Analysis, Workflow Streamlining and Automation, Customer to Developer Liaison and Solution Implementation:** Broad range of experience in evaluating cradle to grave workflow processes, identifying tasks for technological automation, communicating customer needs to developers and working together to test and implement solutions.
- **Systems Testing & Evaluation (ST&E):** Extensive experience in test plan development and execution. In addition to project specific ST&E like the Web-Centric ASW Net (WeCAN), Globalstar and the in-flight Iridium Phone, we have successfully guided our clients through numerous Navy Marine Corps Intranet (NMCI) and DADMS application acceptance tests and IT-21 / Common PC Operating System Environment (COMPOSE) approval processes.
- **End User Training:** We specialize in optimum application usage, train the trainer, operator to operator and management level application training. We also excel in technical manual, Concept of Operations (CONOPS) and step-by-step Standard Operating Procedures (SOP) development.